

## 常見問題：

問 1. 無法顯示“登入”及“離開”如下



The screenshot shows the login window for Tanrich Futures Limited, version v1.9.5 (R6). The window title is "v1.9.5 (R6)". On the left is the Tanrich logo and the text "TANRICH FUTURES LIMITED 敦沛期貨有限公司". On the right, there are several fields: "伺服器" (Server) with a dropdown menu set to "Tanrich Futures HK", "用戶代碼" (User Code) with an empty text box, "用戶密碼" (User Password) with an empty text box, and "語言" (Language) with a dropdown menu set to "繁體中文". Below these fields are two buttons: "登入" (Login) and "離開" (Logout). At the bottom right, there is a link labeled "系統升級" (System Upgrade).

答 1. 這一般是由於您的顯示 DPI 設定大於 96 dpi 的事實所造成。前往[控制台]>[顯示內容]>[設定]>[進階]，並確定[顯示設定] 為「正常大小(96 DPI)」。

問 2. 無法登入系統

答 2. 如你的電腦經防火牆連線，請更改伺服器設定為“Tanrich Futures HK (Firewall)”，然後再次登入。



The screenshot shows the same login window as above, but the "伺服器" (Server) dropdown menu is now set to "Tanrich Futures HK (Firewall)". All other elements, including the user code and password fields, the language dropdown, and the "登入" (Login) and "離開" (Logout) buttons, remain the same. The "系統升級" (System Upgrade) link is also present at the bottom right.

問 3. 無法運行軟件或執行速度緩慢

答 3. 請確保你的電腦符合以下最低要求

\*處理器 Intel Pentium IV 2GHz 或以上

\*記憶體 1GB 或以上

\*硬盤空間 4 GB 或以上

\*17 吋或以上顯示器

\*網絡連線

\*視窗 Window 2000/XP/Vista 或以上